national treasury

Department:
National Treasury
REPUBLIC OF SOUTH AFRICA

ANNEXURE D

RT15-2016 MOBILE COMMUNICATION SERVICES

INTERNATIONAL ROAMING

TABLE OF CONTENTS

Contents

List of Acronyms 2
1. INTERNATIONAL ROAMING 3
1.1 SMS Roamer 4
1.2 Vodacom World 4
1.3 Voice over Wi-Fi 4
1.4 International Calling Plus 5

Table of tables

Table 1: International roaming 3
Table 2: Roaming zones 4
Table 3: Super saver data rates 4
Table 4: International calling rates 5

List of Acronyms

Incl	Inclusive
MB	MegaByte
SMS	Short Message Service
VAT	Value Added Tax
VoWifi	Voice over Wi-Fi
Wi-Fi	Wireless Fidelity

1. INTERNATIONAL ROAMING

The State Institutions will have access to the following aggressive Travel Saver Roaming rates available in 2 Zones. The rates are available as an opt-in.

	VAT Incl	**VAT Incl**
	Zone 1	Zone 2
Daily Access Fee	R 30.00*	R 60.00
Calls made per min	R 2.50	R 7.50
Calls received	R 2.50	R 7.50
Data per MB	R 2.00	R 7.50
SMS send per SMS	R 0.80	R 2.00
SMS received	R 0.00	R 0.00

Table 1: International roaming

- *The daily access fee will be charged per day, only when roaming and if any service is used.
- **Vodacom has waived the daily access fee and the fee for receiving calls for Zone 1 for the State Institutions.**
- **Vodacom will further discount the daily access fee for Zone 2 by 50%.**
- The discounts on the daily access fee will be calculated on a monthly basis, whereby a rebate to the value of the discount will be passed to the State Institution.

Zone 1	Alaska, Austria, Bangladesh, Belgium, Bermuda, Brazil, Canada, Chile, China, Cyprus, Denmark, France, Germany, Greece, Guam, Hawaii, Hong Kong, India, Italy, Laos, Macao, Malaysia, Mexico, Netherlands, New Zealand, Nigeria, Norway, Portugal, Singapore, South Korea, Spain, Sweden, Thailand, USA
Zone 2	Angola, Australia, Brunei, Egypt, Finland, Hungary, Ireland, Israel, Japan, Northern Mariana Islands, Poland, Puerto Rico, Romania, Taiwan
Zone 3	Argentina, Bahrain, Bulgaria, Cambodia, Colombia, Costa Rica, Czech Republic, Indonesia, Kenya, Lesotho, Mauritius, Namibia, Pakistan, Philippines, Russia, Saudi Araba, Slovakia, Sudan, Switzerland, Turkey, United Arab Emirates, United Kingdom, Zambia
Zone 4	Antigua and Barbados, Bahamas, Bhutan, Bolivia, Botswana, Dominican Republic, Ethiopia, Georgia, Ghana, Grenada, Guatemala, Honduras, Iran, Iraq, Jordan, Kazakhstan, Kuwait, Lebanon, Lithuania, Mongolia, Mozambique, Netherlands Antilles, Panama, Paraguay, Qatar, San Marino, Sri Lanka, Swaziland, Tanzania, Trinidad and Tobago, Ukraine, Uzbekistan, Yemen
Zone 5	Not Applicable
Zone 6	Central African Republic, Kyrgyzstan, Oman, Rwanda, Uganda

Zone 7	Malawi, Mali

Table 2: Roaming zones

1.1 SMS Roamer

- All Contract, Top Up and Prepaid customers can use SMS Roamer on the Vodacom's International Roaming partner networks.
- A fee of R2.75 VAT incl. or R2.41 VAT excl. per SMS will apply for sending an SMS.
- Receiving a SMS will be free.
- Vodacom will further discount the SMS rate by 27% to R2.00 VAT incl. or R1.75 VAT excl.
- The discount on the SMS rate will be calculated on a monthly basis, whereby a rebate to the value of the discount will be passed to the State Institutions.

Note!

All voice and data functions on the user's cell phone are disabled while SMS Roamer is active. The users need to deactivate SMS Roamer when returning to South Africa so that the user's voice and data functions are re-enabled.

1.2 Vodacom World

- In countries where Travel Saver is not available the Vodacom World rates will apply.
- Vodacom World gives the State Institutions access to flat rates in three geographical zones with transparent pricing.
- The State Institutions will further benefit on a lower flat Super Saver data rate that will be available on selected mobile networks.

Roaming Zones	**Local Calls**	**Calls to SA or International**	**Receiving a call**	**Sending an SMS**	**Data Rates per MB**	**Super Saver Data rate**
Neighbouring countries	R 6.00	R 6.00	R 6.00	R 2.75	R 51.20	R 17.50
Sub-Sahara Africa	R 8.00	R 10.00	R 6.00	R 2.75	R 102.39	R 17.50
Rest of World	R 8.00	R 23.50	R 6.00	R 2.75	R 128.00	R 17.50

Table 3: Super saver data rates

1.3 Voice over Wi-Fi

- Voice over Wi-Fi (VoWiFI) can also work when roaming which will help the State Institutions to reduce its international roaming costs.
- By connecting to a Wi-Fi hotspot, the State Institutions officials will be able to make calls to South African numbers at local rates thus significantly reducing the impact of international roaming.

- List of devices that support VoWiFi
  - IPhone 5S;
  - IPhone 5C;
  - IPhone 6;
  - IPhone 6 Plus;
  - IPhone SE;
  - Samsung Galaxy S5;
  - Samsung Galaxy S6;
  - Samsung Galaxy S6 Edge;
  - Samsung Galaxy S7
  - Samsung Galaxy S7 Edge
  - Microsoft Lumia 640;
  - HTC One M9;
  - Sony Xperia Z5;
  - Sony Xperia Z5 Compact;
  - Blackberry Priv.

1.4 International Calling Plus

- International Calling Plus will give the State Institutions access to lower international calling rates to more than 109 countries.
- Rates are available as an opt-in at no additional fee. The user will further benefit from per-second billing.

	Rate per Minute VAT incl
Zone 1	R 0.89
Zone 2	R 1.19
Zone 3	R 1.79
Zone 4	R 2.90
Zone 5	R 3.19
Zone 6	R 3.78
Zone 7	R 4.20

Table 4: International calling rates

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